

## Concessionary Travel

### APPLYING AND ELIGIBILITY

Contact your local authority or Strathclyde Partnership for Transport (SPT) to apply for your National Entitlement Card.

#### Applying for free bus travel with the National Entitlement Card

To apply for your National Entitlement Card you'll need:

- A completed application form.
- A recent photograph.
- Proof of age or disability.
- Proof of your current address.

Depending on where you live, you can collect an application form NCT001, available from Epilepsy Connections or from your local authority or SPT travel centre.

### DISABLED PEOPLE ELIGIBILITY

If you meet the minimum age requirement for a UK driving licence (aged 16 and over) and have had a seizure within the last 12 months you are entitled to a free National Entitlement Card (bus pass).

If you're a resident in Scotland, aged 5 or over and meet one of the following criteria, you're entitled to free bus travel with the National Entitlement Card:

You have been **told not to drive based on medical grounds**. Take the DVLA confirmation letter as evidence when you apply or if you have epilepsy the NCT003 certificate is acceptable too. Collect the certificate from Epilepsy Connections or the travel unit and ask your Hospital Consultant, GP or Epilepsy Specialist Nurse to sign.

You receive the Disability Living Allowance under the **higher rate of mobility** or **higher/middle rate of care**. Include a DBD384 letter from the Department of Work and Pensions, dated within the last year, in your application.

You **receive the standard or enhanced rate of Personal Independence Payment**. Include the award letter (dated within the last year) from the Department of Work and pensions in your application.

You **receive Attendance Allowance**. Include a letter from the Department of Work and Pensions, dated within the last year, in your application.

## COMPANION ENTITLEMENT

If you need a companion to help you use public transport your National Entitlement Card will allow them to travel for free too, subject to the following criteria.

### ELIGIBILITY

- You receive the higher or middle rate of the care component of Disability Living Allowance.
- You receive the standard or enhanced rate of daily living component of Personal Independence Payment.
- You receive Attendance Allowance.
- You are registered blind.
- You live in a care or residential home and receive the higher or middle rate of the care component Disability Living Allowance or Attendance Allowance.
- You receive war pensions constant attendance allowance.

### EVIDENCE LETTERS

If you receive Attendance Allowance, Personal Independence Payment, Disability Living Allowance under the higher/middle rate of care, live in a care or residential home or hospital or are a blue badge holder you'll need a letter to confirm your eligibility. For details on getting your letter, please contact the Disability benefits helpline.

**Disability Living Allowance (DLA)**

**Tel: 08457 123 456**

**Personal Independent Payment (PIP)**

**Tel: 0845 850 3322**

The bus pass is valid for 12 months. Once you have one you may automatically be sent a renewal form each year, but this depends on where you live. Your bus pass will only be renewed if you have had a seizure during the previous 12 months (epilepsy criteria) or if you continue to be in receipt of DLA or meet any other disability criteria.

### Where can I travel?

Your new National Entitlement Card gives you free travel throughout Scotland on virtually all local registered and long distance scheduled bus services available to the general public. There are only a small number of services on which your National Entitlement Card cannot be used, for example premium fare night buses and City Sightseeing Buses.

### Can I use my card on the train?

Some local authorities have joined with rail companies to offer their over 60 and disabled residents free or discounted train travel as well as the standard free bus travel. Contact your local authority directly for more information.

### Contact

See the following page for telephone numbers to use to apply for the Concessionary Travel Scheme for over 60s and disabled people, for general information or to report lost or stolen cards/vouchers.

Contact telephone numbers to use to apply for the Concessionary Travel Scheme for over 60s and disabled people, for general information or to report lost or stolen cards/vouchers.

Local Authority	Phone Number
Clackmannanshire	01259 452542
Falkirk	01324 506420/504853
Stirling	01786 442 704
East Ayrshire	0141 333 3211 (SPT)
East Dunbartonshire	0141 333 3211 (SPT)
East Renfrewshire	0141 333 3211 (SPT)
Glasgow City	0141 333 3211 (SPT)
Inverclyde	0141 333 3211 (SPT)
North Ayrshire	0141 333 3211 (SPT)
North Lanarkshire	0141 333 3211 (SPT)
Renfrewshire	0141 333 3211 (SPT)
South Ayrshire	0141 333 3211 (SPT)
South Lanarkshire	0141 333 3211 (SPT)
West Dunbartonshire	0141 333 3211 (SPT)



**Head Office**

100 Wellington Street  
Glasgow G2 6DH  
Tel: 0141 248 4125

**Forth Valley Fieldwork Service**

Administration Offices  
Falkirk Community Hospital  
Westburn Avenue  
Falkirk FK1 5SU  
Tel: 01324 673750

**E-mail: [info@epilepsyconnections.org.uk](mailto:info@epilepsyconnections.org.uk)**  
**Website: [www.epilepsyconnections.org.uk](http://www.epilepsyconnections.org.uk)**